






Edulence recommends the following computer operating system, software, and Internet browser settings for optimal performance. Except for the operating system, related software is available at no cost from the manufacturers' Web sites.

Recommended Operating System and Software

-  Microsoft® Windows® 2000 or Windows XP
-  Microsoft Internet Explorer® 6.0 (free download from manufacturer)
-  Macromedia® Flash® 7.0 or higher (free download from manufacturer)
-  Windows Media Player 9.0 or higher (free download from manufacturer)
-  Adobe® Reader 6.0 or higher (free download from manufacturer)

Recommended Internet Bandwidth

Edulence optimizes digital streaming media at a rate of 200 Kbps. This moderate stream rate, combined with advanced encoding methods, yields the optimum balance of performance and bandwidth across a wide spectrum of Internet connections, from lower-bandwidth DSL through the highest-bandwidth connections. Please contact Edulence if your organization wishes to provide lower-bandwidth media and does not already do so.

Internet Browser Settings

Follow the instructions below to optimize your Internet browser settings for proper system performance and to enable important features of the Edulence system. Edulence respects user privacy and understands the importance of computer and Internet browser privacy settings. The Internet browser settings recommended below ensure the highest privacy while enabling important features in the Edulence Learning Management System (LMS).

Internet Explorer 6

1. Click **Tools / Internet Options**.
2. Click on the **Security** tab and set the security level to **Medium** to allow cookies.
3. Click on the **Privacy** tab and set the level to **Medium**. (The default Medium-High, and High settings will override the acceptance of any cookies, disabling LMS reporting features.)
4. While still on the **Privacy** tab, click on the **Advanced** button and check "Override automatic cookie handling."
5. Ensure the following boxes are checked: "Accept" First-party Cookies, "Prompt" Third-party Cookies, and "Always allow session cookies."

Internet Explorer 5

1. Click **Tools / Internet Options / Security Tab / Internet Zone / Custom Level**
2. In the **Security Settings** dialog box, select the "Enabled" options under both "Allow cookies that are stored on your computer" and "Allow per-session cookies (not stored)."
3. Click **OK** on the Security Settings and Internet Options dialog boxes to save your changes.

Internet Explorer 4

1. Click **View / Internet Options / Advanced Tab**.
2. Scroll through the list of options until you see the yellow exclamation point next to the word "Cookies."
3. Select the "Always Accept Cookies" option just below the Cookies heading.
4. Click **OK** to save your changes.

Internet Explorer 3

1. Click **View / Options**.
2. On the Options screen, uncheck the "Warn before accepting cookies box."
3. Click **OK** to save your changes.

Netscape Navigator 5

1. Click **Edit / Preferences**.
2. On the Preferences screen, expand "Privacy & Security" to view additional sub-items.
3. Click on the **Cookies** item and select "Enable cookies for the originating web site only" option.
4. Click **OK** to save your changes.

Netscape Navigator 4

1. Click **Edit / Preferences**.
2. On the Preferences screen, click the **Advanced** item and select **Accept All Cookies** on the right of the screen.
3. Click **OK** to save your changes.

Netscape Navigator 3

1. On the **Preferences** screen, select the **Protocols** tab.
2. Ensure the "Accept a Cookie" box is unchecked.
3. Click **OK** to save your changes.

Mozilla 1.5x (FireFox)

1. Click **Edit / Preferences / Privacy & Security**.
2. Select one of the following options:
 - Enable cookies for the originating web site only
 - Enable Cookies based on privacy setting
 - Enable all cookies.

America Online Version 8.x

1. Go to keyword: **PREFERENCES** to open the AOL Preferences window.
2. In the Organization column, click "Internet Properties (www)."
3. In the AOL Internet Properties window, click on the **Privacy** tab.
4. Ensure the slider is set to the "Accept all cookies" option.

NOTE: Edulence digital streaming media and LMS services are designed and optimized for the operating environment and software listed in the Recommended Operating System and Software section above. Non-Internet Explorer browsers such as Netscape Navigator, AOL, and certain Mozilla browsers like FireFox may not display particular elements as intended. Please e-mail techsupport@edulence.com or call (866) EDULANCE to report issues involving non-Internet Explorer browsers. Based on user feedback, Edulence will consider including support for additional browsers in future releases of the LMS. Thank you for your participation.